



### After a year of hard work,

teams deserve the chance to unwind and celebrate in style. A well-organised Christmas party not only lifts team spirit but also serves as a meaningful gesture of appreciation, encouraging continued dedication into the year ahead.

By partnering with the experienced event planners at The Grand Palace the pressure of planning is lifted from internal teams, allowing everyone to enjoy the occasion. From concept to execution, every detail is professionally managed—leaving you with just one decision to make: what to wear!

Building on a track record of successful events, Grand Palace Wolverhampton present to you Christmas Masquerade Ball 2025. Shared and private Christmas parties have redefined what companies can expect from their end-of-year celebrations. With top-tier entertainment, mouth-watering food, and unforgettable experiences, these events go far beyond the traditional office party.

The Grand Palace team are dedicated to manage plan and organise tailored, high-quality, events including conferences, corporate and Christmas parties.

# A NIGHT OF MYSTERY & MAGIC

### A Christmas Celebration Like No Other!

This festive season, immerse yourself in a world of elegance, enchantment, and intrigue at our dazzling Masquerade Ball. Step behind the mask and into an unforgettable evening filled with spellbinding entertainment, dramatic performances, and a party atmosphere that's pure theatre.

### Be captivated by a stunning lineup of live experiences, including:

- Themed Character Meet & Greet
- Professional Event Photographer
- Hosts & Hostesses in Masquerade Style
- Music & Performances
- Stilt Walkers & Fire Artists
- Mesmerising Dance Shows





- Fun Casino Tables (modest charge applies)
- DJ & Disco to Keep You Dancing All Night
- Cloakroom Services (small fee applies)

... and many more surprises waiting behind the mask!

So, dress to impress, lift your glass, and prepare for a night of mystery, glamour, and celebration like no other.



# DRESS CODE

### Elegance is key —

Think masks, mystery, and opulence. Whether you opt for a classic tuxedo, glamorous gown, or Venetian-inspired attire, make sure your look turns heads. Strictly no trainers, ripped denim, or baseball/snapback caps. This is a night for sophistication, celebration, and making memories.

Ready to step into the fantasy?

Unmask the magic this Christmas and be part of a night no one will forget.

Venue opens 7pm Dinner begins 8pm Carriage 1am

\*Information provided is tentative and may be revised.

### **STANDARD Includes:**

- Entry to Masquerade Ball
- Iconic Venue
- Entertainment
- Pre selected 3 Course Meal

### VIP Exclusive Guest

- Prime seating in the first two rows, closest to the dancefloor (subject to availability)
- Sparkling welcome drink on arrival
- Dedicated table service for drinks during dinner

December

5<sup>th</sup> & 6<sup>th</sup>

Standard £49.50 VIP £72.50 December 12<sup>th</sup> & 13<sup>th</sup>

**SOLD OUT** 

December

19th & 20th

**Standard** £45.50 **VIP** £72.50

# **EXCLUSIVE HIRE** at The Grand Palace

Celebrate Christmas 2025 in true elegance by hosting your private festive event at The Grand Palace Wolverhampton.

Choose from a range of thoughtfully designed party packages, or work with our team to create a completely bespoke celebration tailored to your exact style and vision.

Our dedicated event professionals — including venue managers, technical experts, creative producers, and stylists — will oversee every detail, from planning to delivery, ensuring a flawless and unforgettable experience.

Enjoy custom catering from skilled chefs who can design a menu to match your theme, complemented by a variety of premium drinks packages for a smooth and stress-free evening.

For more information or to start planning your exclusive event, contact us at:

**Phone:** 

07775 566126

Email:

infothegrandpalace@gmail.com

Venue:

24 School Street Wolverhampton WV1 4LF

# THE FESTIVE MENU

# **STARTER**

Heirloom Vine Tomatoes Fresh Pea Shoots Crispy Toasted Crostini (V) Caramelized Red Onion Confit Aged Balsamic Drizzle

# **MAIN COURSE**

Traditional Roast Turkey (GF)
Herb-Seasoned Stuffing Balls (Contains Gluten)

Pigs in Blankets
Glazed Roast Carrots and Parsnips

Brussels Sprouts
Thyme-Infused Gravy

Golden Roast Potatoes Homemade Cranberry Sauce

### OR

Roasted Sweet Potato, Red Onion & Spinach Tart (V)(Vg)(GF) Served with Romesco Sauce

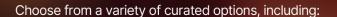
Roast Potatoes Glazed Carrots Seasonal Garden Greens

## Dessert

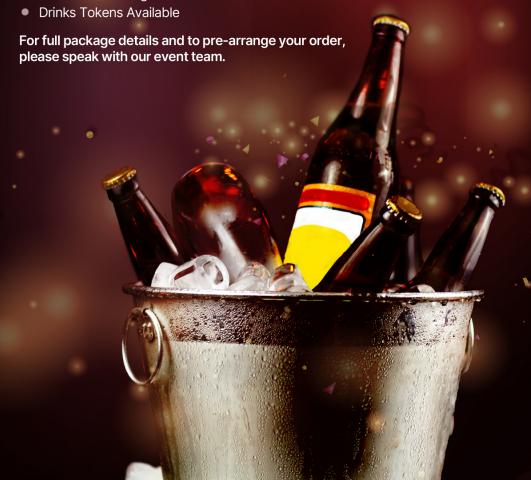
Double Chocolate Tart (V)(Vg)(GF) Morello Cherry Compote Lightly Sweetened Cream (V) Suitable for Vegetarians(Vg) Suitable for Vegans(GF) Gluten-Free Option

# **DRINKS PACKAGES**

Skip the bar lines — pre-order your drinks for a seamless night of celebration!



- Wine Selections
- Champagne & Prosecco
- Beer Bundles
- Soft Drink Options
- House & Premium Spirits
- Pre-Mixed Packages



## **TERMS & CONDITIONS**

### The Grand Palace Banqueting Suite Limited

24 School Street, Wolverhampton, WV1 4LF

### 1. Booking Terms

- 1.1 Bookings are only confirmed once a full payment has been received.
- 1.2 Changes to bookings, menu choices, or drinks orders cannot be made on the day of the event.
- 1.3 By booking with The Grand Palace Banqueting Suite Limited (via phone, email, or website), you enter into a binding contract. Failure to make payments may result in legal action.

### 2. Cancellations & Refunds

- 2.1 All payments are non-refundable and non-transferable.
- 2.2 Cancellations must be made in writing by the main booking contact. Telephone cancellations will not be accepted.
- 2.3 Refund schedule:
- More than 110 days before event: full refund minus deposit
- 56 to 110 days before event: 50% refund minus deposit
- 56 days or less: no refund
- 2.4 Funds from cancellations cannot be applied to other services or purchases (e.g., drinks or entertainment).
- 2.5 Refunds, where applicable, will be processed in January from head office. Cancellation charges are non-transferable.

### 3. Tickets & Table Plans

- 3.1 Tickets are not typically required but will be issued 2–3 weeks before the event if applicable and only after full payment.
- 3.2 Seating plans are finalized the day before the event due to ongoing layout adjustments.

### 4. Drinks & Beverages

- 4.1 Drinks packages must be pre-ordered and paid for at least two weeks before the event. On-the-night purchases are not guaranteed.
- 4.2 Unlimited drinks packages, spirits bundles, bar tabs and cocktail vouchers are available to be purchased at the event.
- 4.3 Guests are responsible for checking orders upon delivery. Missing items must be reported immediately.
- 4.4 All beverage-related queries must be raised with a staff member during the event. Post-event complaints may not be addressed.
- 4.5 Outside drinks are strictly prohibited.
- 4.6 Leftover drinks may not be taken off-site.

### 5. Menu Pre-Orders

- 5.1 A fixed menu is provided, with vegetarian and special dietary options available by request. All menu selections must be submitted no later than 6 weeks before the event through our booking portal.
- 5.2 While we try to accommodate late changes, adjustments requested within two weeks of the event may not be fulfilled.
- 5.3 If menu choices are not submitted, the standard Christmas menu will be served.
- 5.4 The Grand Palace Banqueting Suite Limited reserves the right to alter menu items due to supply issues while guaranteeing a full three-course meal.

# TERMS & CONDITIONS (CONT...)

### 6. Venue & Guest Conduct

- 6.1 Customers are responsible for ensuring guests comply with all terms, venue policies, and safety quidelines.
- 6.2 Our team and venue staff may issue safety directions during the event, which must be followed.
- 6.3 Packages or tickets may not be resold or transferred.
- 6.4 Tickets or packages may not be used in competitions or promotional activities.
- 6.5 No business activity or branding is permitted at the event without prior approval. Guests must follow the stated dress code and are not permitted to bring food or drink from outside.
- 6.6 Guests must behave appropriately. Disruptive individuals may be asked to leave by venue staff.
- 6.7 Entry may be refused to anyone deemed intoxicated or behaving inappropriately.
- 6.8 A smart casual dress code applies. The organiser reserves the right to refuse entry based on attire.
- 6.9 Refunds will not be issued for opened or partially used drinks products.
- 6.10 We are not responsible for lost or stolen personal items.
- 6.11 External entertainment or services must be approved in advance.
- 6.12 Clients are liable for any damage caused by themselves or their guests and must indemnify The Grand Palace Banqueting Suite Limited against related costs.

### 7. General Terms

- 7.1 All prices include VAT
- 7.2 We reserve the right to refuse admission or remove individuals who disrupt the event.
- 7.3 We do not accept liability for entry refusal or removal due to guest behaviour.
- 7.4 While we aim to deliver all advertised features, we reserve the right to make adjustments if necessary.

- 7.5 We are not liable for non-performance caused by external circumstances such as strikes, weather, or restrictions.
- 7.6 These terms are governed by English law. Any disputes will be resolved through the English courts.
- 7.7 All events are subject to licensing and local authority approval.
- 7.8 Pre-payment is required for all labour, food, and entertainment services.
- 7.9 The venue accepts no responsibility for vehicle damage or theft.
- 7.10 We reserve the right to adjust the advertised schedule without liability.
- 7.11 No refunds will be offered for poor weather conditions or travel disruptions.
- 7.12 No refunds will be given for illness-related absences.
- 7.10 We reserve the right to adjust the advertised schedule without liability.
- 7.11 No refunds will be offered for poor weather conditions or travel disruptions.
- 7.12 No refunds will be given for illness-related absences.

### 8. COVID-19

- 8.1 We follow official government guidance, but cannot guarantee prevention of illness.
- 8.2 If the event cannot proceed due to government-imposed restrictions, we will offer a transfer to a future date or a full refund.
- 8.3 If no restrictions are in place, standard cancellation terms (see Section 2) will apply.

Please complete the form below to register your interest or make a booking enquiry.

Contact Information
Full Name:
Email Address:
Phone Number:
Company / Organisation (if applicable):
Booking Details
Number of Guests:
Preferred Date:       □ Friday 12th Dec - SOLD OUT       □ Friday 19th Dec         □ Saturday 6th Dec       □ Saturday 13th Dec - SOLD OUT       □ Saturday 20th Dec
Ticket Type:  Standard VIP Exclusive Guest  Catering & Extras
Dietary Requirements (if known):
Would you like to pre-order drinks packages?  Yes  Additional Comments / Special Requests:

**Return Your Form To:** 

**Email:** infothegrandpalace@gmail.com

**Phone:** 07775 566126

24 School Street, Wolverhampton, WV1 4LF

Our events team will be in touch to confirm availability and next steps...